

Specs & Warranty | Clio Digital X-ray Sensors

Clio Digital X-ray Sensors Specs & Warranty



Features

- Thin sensor hardware with rounded corners for maximum comfort
- Direct USB cable with no docking station
- Repairable USB cable for longevity of sensors
- Fiber optic plate sensors for low-noise ratio
- Largest active area for maximum coverage
- Fully waterproof sensor head with sealed cable and housing design
- USB connector: USB 2.0, USB 3.0
- Sensor Technology - Next Generation CMOS Fiber optic Sensors
- Maximum Gray Levels - 4096 (12-bit)

Specifications

| Clio X-ray Sensors | Size 1 Sensor | Size 2 Sensor |
|------------------------|--|--|
| External Dimensions | 24.35 x 36.73 mm | 30.49 x 42.80 mm |
| Active Area | 19.95 x 30.02 mm | 25.99 x 36.02 mm |
| Sensor Plate Thickness | 5.41 mm | 5.41 mm |
| Sensor Cable Length | 3 meters | 3 meters |
| Image Resolution | 26.3 lp/mm theoretical 20lp/mm actual | 26.3 lp/mm theoretical 20lp/mm actual |
| Image Size | 1580 x 1050 pixels | 1896 x 1368 pixels |
| Image Pixel Size | 19 x 19 microns | 19 x 19 microns |

System Requirements

| Minimum Requirements | Recommended Requirements |
|----------------------|--------------------------|
| | |

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|---|---|
| Windows XP, Windows Vista, Windows 7, Windows 8 (32-bit and 64-bit), or Mac OS X | Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10 (32-bit and 64-bit), or Mac OS X |
| Imaging Software Options: SOTA Image, Dexis 9 and Dexis 10, Vixwin Platinum, Eaglesoft, Kodak Dental Imaging, Sidexis, Apteryx, Tigerview, Adstra, and more | Imaging Software Options: SOTA Image, Dexis 9 and Dexis 10, Vixwin Platinum, Eaglesoft, Kodak Dental Imaging, Sidexis, Apteryx, Tigerview, Adstra, and more |
| Intel Pentium IV 1.3 GHz or faster | Intel Core2 Duo 1.5 GHz or faster |
| 512 MB of RAM or more | 2 GB RAM or more |
| 50GB available disk space or more | 50 GB available disk space or more |
| 32-bit color, 1024x768 video card | 32-bit color, 1024x768 video card |
| Standard LCD Monitor with at least 1024x768 resolution | Standard LCD Monitor with at least 1024x768 resolution |

Warranty

Complimentary with every Clio Digital X-ray Sensor purchase.

| | |
|-----------------|--|
| 5-Year Coverage | Starting from the date of purchase, sensors that cannot be repaired and/or not covered under the 2-year manufacturer's warranty are offered significant discount pricing. Current rates are around 64% off MSRP price. (Contact SOTA for details). |
| 2-Year Coverage | SOTA will repair or exchange parts or equipment due to manufacturer defect free of charge. |

Support

Complimentary 60-day SOTA Care support with every Clio Digital X-ray sensor purchase. Begins from the date of first installation and training.

Sotacare Support Program (Best Value) \$595/year after complimentary 60-day support support with a 1-year minimum subscription. Includes the following:

Free unlimited tech support via phone, internet or video conference (reg. \$100 p/hour)

Free software upgrades (reg. \$500)

Loaner sensors (reg. \$300 for repair duration)

Free replacement shipping

Free round-trip shipping of defective sensors
Priced per office, regardless of number of sensors

Offices NOT enrolled in sotacare support will be charged for the following fees for support:

Tech support via phone, internet, or video conference- \$100/hour
SOTA Image Software upgrade - \$500
Loaner sensors - \$300 during repair duration
Fees are subject to change.

Additional Details

All warranties start from date of purchase. Date of purchase is defined as the date on the original invoice.

Equipment failures due to manufacturer defect will be, at SOTA's discretion, repaired or exchanged with replacement equipment of the same type free of charge during the first 2 years of the warranty. In addition, at any time during the first 5 years after purchase, the customer will be able to purchase replacement sensors or components of the same type at special significantly reduced pricing [contact SOTA Imaging for the current pricing details].

Failures will be determined at SOTA Imaging. Evaluation results determine options for replacement or repair.

Free replacement or repaired equipment is under warranty for the remainder of the original equipment's 2-year warranty or 90 days whichever is greater.

Equipment failure due to obvious equipment abuse, misuse, neglect or improper care, can, at the manufacturer's discretion, modify the terms or duration of this manufacturer's warranty.

SOTA Imaging warrants that the products will at the time of shipment be free from defects in material and workmanship. This warranty will remain in force from the date of purchase (labor warranty not included). The warranty shall not apply to product or parts thereof which A) have been subject to abuse, misuse, negligence, accident or damage resulting from the use of cleaning, disinfecting, or sterilization chemicals and processes. B) to which any modifications, alterations for attachments have been made without written authorization of SOTA Imaging (manufacturer), C) if the x-ray exposure from the intraoral x-ray tube is higher than the recommended dosage during the course of the warranty period, or D) if the products are installed or operated violating instructions for safe use or in a location not free from excessive dirt, dust, moisture, fumes, or extremes of temperature, nor shall it apply to any products or parts thereof which E) are normally consumed in operation. F) The warranties contained herein extend to customer only and are not assignable or transferable.